

		Promoting Local Skills and Employment			
Corporate Plan Element	Reference	Output	Definition	Further Guidance	Metric Development
A great place to live, work and enjoy	LBH1	Local people employed or retained	This covers the employment of local people The employee must live within the Council Boundary	you need to forecast the number of local people to be delivered through this metric	number of people * length of contract in years
			Have a contract of employment for a minimum of 16 hours per week	agree types of employment that are in scope e.g. full time, part time of fixed term	example 1 person x 3 year contract = 1 x 3 = 3
			Enabling a resident-focused and resilient Council	what potential initiatives or employment programmes could be needed to support this metric	this is on the assumption the person is employed for a full 12 months, if the term is shorter the person value will need to be adjusted e.g. a six month contract would show as 0.5 * 3 = 1.5
A great place to live, work and enjoy	LBH2	Employers fairs which encourage local employment	This covers the development and hosting of "job fairs" that can be used to encourage residents and students about to leave education the opportunity to discuss roles that are not out to recruitment as yet	detail any partner organisations such as Adecco, arms length bodies or strategic supplier partners You will need to review the target audience and tailor the job fair to the specific market of the company	number of job fairs committed to per annum * years of contract
			This can also be used to develop a targeted approach for sector or industry specific events to drive tailored outcomes	You can also consider wider coverage if the company is multi sector or has a number of umbrella companies that can support the need	
			The fair should be used with the support and in collaboration with the "Job Shop" to ensure unemployed people in the Borough receive the same opportunity	I there are partner organisations that can assist such as Adecco then these can be outlined	
A great place to live, work and enjoy	LBH3	Long-term unemployed people recruited	A minimum 2 "job fairs" a year should be requested to keep the focus		
			This covers the employment of a person who is classified as long term unemployed or furthest away from the labour market	you need to forecast the number of long term unemployed people that you want to impact through this metric	number of people based on FTE and capped at 1 year
			the person must be unemployed for a minimum of 12 months	you will need to factor if full time, part time or fixed term periods	if the period is shorter than 12 months the FTE should be pro rata
A great place to live, work and enjoy	LBH4	Employment of new apprentices	the measure can only be used once per person and only for the first year of employment and cannot be rolled forward to further years	what potential initiatives or employment programmes that are to be used	e.g. 1 * Est value for full value
				detail any partner organisations such as Adecco, arms length bodies or strategic supplier partners	if a 6 month fixed term then 0.5 * Est value
			This metric covers the employment of NEW apprentices at Level 2 as a minimum	You will need to forecast what the desired number of apprentices is for each year of the contract as only new employees will trigger this metric	Number of apprenticeships * Est value
A great place to live, work and enjoy	LBH5	Personalised support to help unemployed people into work	The apprentice MUST follow and established and certifiable path of progression with a clear timeline to completion and should be supported to completion by the organisation	the supplier will need to detail at what level each apprenticeship is expected to be	
			This is to be used for NEW employees ONLY and not for upskilling of existing employees	the course name if known and the accredited body if known	
			this can only be recorded in the year the apprentice starts and will not follow onto into each year of their apprenticeship		
A great place to live, work and enjoy	LBH6	Meaningful paid work placements			
			This Metric covers the expert-led personalised support to assist unemployed people to enter employment (not including students). Examples can include but not limited to; career mentoring mock interviews CV advice and development careers guidance, etc.	You will need to forecast the number of sessions that will be provided  You will also need to forecast the session time required  If there are specific activities known these need to be outlined in terms of the type of support wanted  Confirmation needs to be sought that the content of the sessions is capable of being personalised to the individual  If known the names of any partner organisations	length of session (in hours) * number of sessions * attendees
			If group sessions are offered, they must be small enough in size to allow each person to receive personalised support based on their individual and specific needs.		
A great place to live, work and enjoy	LBH7	Digital literacy support for designated groups	Training methods could include but not limited to online in person.		
			An employee's hours can only be recorded if they have been allocated time during paid working hours or time off in lieu.		
			This metric covers paid work placements that impact and enable young people to find gainful employment	You will need to forecast the number of placements and the number of weeks expected for each placement	Number of placements * weeks worked
A great place to live, work and enjoy	LBH8	Unemployed individuals with disabilities recruited	The placement should be a minimum of 2 weeks to a maximum of 6 months	If specific placements are known the description should be detailed for each proposed type of work/industry	the assumption if that the week is formed of 5 days, if less but not below 3 days as a minimum this will need to be noted in the delivery
			This metric can only be used once in each contract year	If any partner names are known they need to be outlined	
			types of placement may include elements that provide industry experience and insight from a junior level upwards		
A great place to live, work and enjoy	LBH9	Employees recruited who are not in education employment or training (16-24 years old)	This metric can be used in various ways	You will need to identify the type of initiative that you want to provide that delivers the best outcome for residents	number of devices in each contract year recorded
			Donation or access of devices for target groups new or re-furnished	If there are existing initiatives that require support these can be documented or new ones developed	Number of sessions delivered in each contract year recorded * number of attendees
			Training sessions to be developed and delivered to targeted groups at differing levels		
A great place to live, work and enjoy	LBH10	Individuals employed that are leaving care	Digital security sessions to "Keep residents safe"		
			This metric covers people who are unemployed and has a disability	You will need to forecast the potential number of employment opportunities and the length of the placement either permanent, part time, fixed term or on a temporary basis	Number of placements * weeks worked
			This is someone who has a physical or mental impairment that is either substantial or has had a long term effect, which effects their ability to conduct normal daily activities	what potential initiatives or employment programmes could be needed to support this metric	the assumption if that the week is formed of 5 days, if less but not below 3 days as a minimum this will need to be noted in the delivery
A great place to live, work and enjoy	LBH10	Individuals employed that are leaving care	This metric can only be used once in a contract year per person	If any partner names are known they will need to be outlined	
			This metric covers the employment of a person who is identified as NEET (not in education, employment or training)	you will need to forecast the optimum number of people that you want to be employed as a target	1 person * 12 months (assumed minimum 1 year employment), if less this can be prorated by number of months
A great place to live, work and enjoy	LBH9	Employees recruited who are not in education employment or training (16-24 years old)	The person must be between the age of 16 to 24 years old and is classified as NEET	the duration of the employment and types need to be outline e.g. permanent, part time, fixed term or temporary	
			this metric can only be used once per person and for the first year of their employment	Are there any current initiatives that can be supported and is there any partners that need to be identified	
			this does not include adults who are long term unemployed or students currently in education		
A great place to live, work and enjoy	LBH10	Individuals employed that are leaving care	This metric covers the employment of a person who is identified as a care leaver	you will need to forecast the optimum number of people that you want to be employed as a target	1 person * 12 months (assumed minimum 1 year employment), if less this can be prorated by number of months
			The person must be qualified as a care leaver	the duration of the employment and types need to be outline e.g. permanent, part time, fixed term or temporary	
			this metric can only be used once per person and for the first year of their employment	Are there any current initiatives that can be supported and is there any partners that need to be identified	
		Supporting the Local Economy and Growth			

	Reference	Output	Definition	Further Guidance	Metric Development
A great place to live, work and enjoy	LBH11	Spend with VCSEs in the supply chain	This metric will cover spend with VCSE organisations contained within the supply chain	You will need to forecast an appropriate value that is relevant to the contract budget	Calculate the total value of spend with VCSE organisations in each contract year
			VCSE will need to be classified as such to qualify and will need to be evidenced	You will need to consider what types of goods or services will be procured through the VCSE and what proportion of the target should be assigned to each	
			Please note this does not include grants or donations	If there are VCSE organisations that are known they will need to be detailed in the metric	
A great place to live, work and enjoy	LBH12	Spend with local companies in the supply chain	This metric will cover spend with suppliers that are classified as local, this means either based within the Borough Boundary or has a delivery point based in the Borough Boundary e.g. Travis Perkins would be local as long as the goods are supplied through the branches within the Borough Boundary	You will need to forecast an appropriate value that is relevant to the contract budget	Calculate the total value of spend with local organisations in each contract year
			You will need to consider what type of goods and services will be required through the bidders supply chain, and where organisations are know these can be signposted	You will need to consider what types of goods or services will be procured through local businesses and what proportion of the target should be assigned to each	Please note this excludes SME/VCSE spend locally
			Please note this excludes SME/VCSE spend locally	If there are local businesses that are capable of providing the services these will need to be outlined as potential suppliers	
A great place to live, work and enjoy	LBH13	Spend with local SMEs in the supply chain	This metric will cover spend with SME (Small/Medium Enterprise) organisations contained within the supply chain	You will need to forecast an appropriate value that is relevant to the contract budget	Calculate the total value of spend with SME organisations in each contract year
			SME organisations will need to be classified as such to qualify and will need to be evidenced	You will need to consider what types of goods or services will be procured through the SME organisations and what proportion of the target should be assigned to each	
			Please note this does not include grants or donations	If there are SME organisations that are known they will need to be detailed in the metric	
A great place to live, work and enjoy	LBH14	Meet the buyer events showcasing local supply chain opportunities	This metric will cover events that promote active or potential opportunities through procurements the Council will be taking to the market, and procurements our Third Party supply chain will also be procuring to provide services to the Council	You will need to develop a needs based assessment to enable the selection of the correct procurements that will drive a supply chain need that can then be placed with local organisations through procurement processes.	the number of events committed to in each contract year
				You will need to consider the diversity and range of services that are needed to ensure it matches the capability of the Borough	
				If there are already events that the supplier can tap into these need to be outlined	
A great place to live, work and enjoy	LBH15	Expert support to VCSEs and SMEs	This metric covers staff providing their skill sets/expertise to the VCSE/SME sectors that delivers specialist business advice that builds on the capacity and processes of the VCSE/SME organisation	You will need to forecast an estimate of hours that should be delivered and should be proportionate to the contract value	expert hours should be shown per session
			The outputs will be measured in hours of staff time taken to prepare and deliver the business advice	You should outline main subject requirements if known to assist in the responses being made	if multiple sessions agreed over the contract term, these need to be recorded in the year of delivery and only once
			This can be delivered in person or through interactive webinars	If there is a cohort of VCSE/SME or local business that have been identified as could benefit from the delivery of the subject matter, then these should be outlined	
A great place to live, work and enjoy	LBH16	Support for VCSEs through volunteering	The deliverable should be part of the organisations own business or where a group of companies under an umbrella can be cross subject		
			The time spent must be from the experts core hours of time off in lieu to qualify		
			This metric covers staff that volunteer with VCSE organisations	You will need to forecast the number of hours required for volunteering that are required and should be proportionate to the contract value	Volunteer hours should be shown per project/VCSE need
A great place to live, work and enjoy	LBH17	Supply chain audits that identify and manage the risk of modern slavery	The volunteering is to support any initiatives or support required by the VCSE organisation. Please note this does not include expert advice	You should outline the main areas that require volunteering support if known to assist in the response being made	If multiple delivery is advised this is to be recorded as separate delivery in each contract year and can only be reported once
			The volunteering will be delivered and recorded in hours given	If there are VCSE organisations that are known and require support through volunteering, then these should be outlined	
			The time spent must be from the staff members core time or time off in lieu		
A great place to live, work and enjoy	LBH18	Initiatives to promote and support responsible business	This metric covers the need to provide internal/external (independent) supply chain modern slavery audits.	You would need to detail your expectations on the number of audits required and the frequency	number of audits conducted
			this can be unannounced or announced and onsite or remote	You would need to define specific organisations in the supply chain if known	
			This metric covers Innovative measures to promote and support responsible business to be delivered on the contract, these could be	You will need to forecast the number of hours required for the type of session being de required and should be proportionate to the contract value	Staff hours should be shown per session/output
A great place to live, work and enjoy	LBH19	Personalised support to improve financial literacy (including budgeting)	co-designed with stakeholders communities or aiming at delivering benefits while minimising carbon footprint from initiatives, etc.	You should outline the main areas that could be provided if known to assist in the response being made	If multiple delivery is advised this is to be recorded as separate delivery in each contract year and can only be reported once
			This metric covers expert training/advice that can be provided to individuals/residents on how to improve their financial knowledge.	If there are any partner organisations known that can assist with the output, these need to be identified upfront.	Staff hours should be shown per session/output
			These can be informative sessions provided either in person or virtually on a 121 basis	You will need to forecast the number of hours required for the type of session being de required and should be proportionate to the contract value	number of people assisted
Supporting our residents to stay safe and well	LBH20	Support for enabling visits of school children or local residents	The metric should take into account the time taken to prepare, facilitate and deliver the session(s)	If there are any partner organisations known that can assist with the output, these need to be identified upfront.	Staff hours should be shown per session/output
			This metric covers educational visits or online sessions to children in education or residents that will benefit from the session.	You will need to forecast the number of hours required for the type of session being de required and should be proportionate to the contract value	If multiple delivery is advised this is to be recorded as separate delivery in each contract year and can only be reported once
			This can be informative sessions on how to gain entry to the business profession, or to assist with CV/interview workshops as examples	You should outline the main areas that could be provided if known to assist in the response being made	
Supporting our residents to stay safe and well	LBH21	Support for enabling visits of school children or local residents	This can be onsite at the business premises or place of operation or conducted as multi access on-line programmes	If there are any partner organisations known that can assist with the output, these need to be identified upfront.	
			The metric should take into account the time taken to prepare, facilitate and deliver the session.		
Healthier, Safer and more resilient Communities					
	Reference	Output	Definition	Further Guidance	Metric Development
Supporting our residents to stay safe and well	LBH22	Expert Equality, Diversity & Inclusion training	This metric covers expert training that can be provided to local businesses incl VCSE/SME	You will need to forecast the number of hours required for the type of session being de required and should be proportionate to the contract value	Staff hours should be shown per session/output
			These can be informative sessions provided either in person or virtually from small and targeted audiences to wider and larger groups	You should outline the main areas that could be provided if known to assist in the response being made	If multiple delivery is advised this is to be recorded as separate delivery in each contract year and can only be reported once
			The metric should take into account the time taken to prepare, facilitate and deliver the session(s)	If there are any partner organisations known that can assist with the output, these need to be identified upfront.	

Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH22	Support for community initiatives to reduce crime	This metric is to support a wide range of initiatives/projects that target reduction in crime within the community	You will need to forecast potential resources to provide support to known projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
				this could include but not limited to		This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
				Reduction in knife crime Raise awareness and consequences of gang crime etc	An outline of known projects/initiatives	
				If there are known VCSE/SME organisations/existing initiatives/programmes that require support in delivery, they can be outlined	if partner organisations (VCSE/SME) they should be detailed	
				Each programme/initiative if known should be detailed		
Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH23	Support for local community projects through volunteering	staffing resource to provide the support is to be recorded and will include time spend developing/designing support and delivery		
				This metric covers volunteering on local community projects	You will need to forecast the number of hours required for volunteering that are required and should be proportionate to the contract value	Staff hours should be shown per session/output
				This could include a wide range of initiatives that support local community and wellbeing		If multiple delivery is advised this is to be recorded as separate delivery in each contract year and can only be reported once
				It could be managed as part of a wider community initiative managed through VCSE's in the community or as defined or identified areas of impact.	You should outline the main areas that require volunteering support if known to assist in the response being made	
				The metric should be recorded as volunteer hours per staff member per project/initiative and should only be recorded once	If there are VCSE or other organisations that are known and require support through volunteering, then these should be outlined	
Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH24	Support for charities & community projects focused on positive health outcomes	All volunteering hours should be from the core staff hours or time of in lieu		
				This metric covers volunteering on local health initiatives/community projects	You will need to forecast the number of hours required for volunteering that are required and should be proportionate to the contract value	Staff hours should be shown per session/output
				This could include a wide range of initiatives that support local community health and wellbeing		If multiple delivery is advised this is to be recorded as separate delivery in each contract year and can only be reported once
				It could be managed as part of a wider community initiative managed through VCSE's in the community or as defined or identified areas of impact.	You should outline the main areas that require volunteering support if known to assist in the response being made	
				The metric should be recorded as volunteer hours per staff member per project/initiative and should only be recorded once	If there are VCSE or other organisations that are known and require support through volunteering, then these should be outlined	
Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH25	Support for involvement in cultural events	All volunteering hours should be from the core staff hours or time of in lieu		
				This metric can be used to support a wide range of cultural events in the community	You will need to forecast potential resources to provide support to know events, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
				The events can be provided by organisations/VCSE or individuals or groups within the community.	An outline of known events	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
				The output can be a single or multiple provision delivery models, but can only be recorded once per instance and should be viewed on a staff time basis in preparing, conducting/supporting the output	if partner organisations (VCSE/SME) they should be detailed	
				This metric is to support a wide range of initiatives/projects that target the reduction in homelessness within the community	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH26	Support for initiatives to tackle homelessness	If there are known VCSE organisations/existing initiatives/programmes that require support in delivery, they can be outlined		This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
				Each programme/initiative if known should be detailed	An outline of known projects/initiatives	
				staffing resource to provide the support is to be recorded and will include time spend developing/designing support and delivery	if partner organisations (VCSE/SME) they should be detailed	
				This metric is to support a wide range of initiatives/projects that target the promotion and to increase health and wellbeing within the community	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
				this could include but not limited to	An outline of known projects/initiatives	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH27	Support for community health or wellbeing interventions	Healthy Weight/eating Inc. nutrition fitness programmes for all ages rehabilitation programmes for drugs/alcohol etc. smoking cessation	if partner organisations (VCSE/SME) they should be detailed	
				If there are known VCSE organisations/existing initiatives/programmes that require support in delivery, they can be outlined		
				Each programme/initiative if known should be detailed		
				staffing resource to provide the support is to be recorded and will include time spend developing/designing support and delivery		
				This metric can be used to support a wide range of projects/initiative which will target the most vulnerable in the community	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
Supporting our residents to stay safe and well	Enabling a resident-focussed and resilient Council	LBH28	Support for initiatives focused on strengthening community networks	This could include but not limited to		This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
				elderly clubs to assist with socialising Access to digital skills through training sessions either in person or virtually if appropriate fitness sessions for people with disabilities	An outline of known projects/initiatives	
				if partner organisations (VCSE/SME) they should be detailed		
				The programs/initiatives can be supported through existing outputs and with existing VCSE providers		
				The output can be a single or multiple provision delivery models, but can only be recorded once per instance and should be viewed on a staff time basis in preparing, conducting/supporting the output		
Supporting our residents to stay safe	Enabling a resident-focussed and resilient Council	LBH29	Initiatives to promote more resilient communities	This metric is to support a wide range of initiatives/projects that promote how to build and maintain resilient communities	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
				If there are known VCSE/SME organisations/existing initiatives/programmes that require support in delivery, they can be outlined		This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
				Each programme/initiative if known should be detailed	An outline of known projects/initiatives	
				staffing resource to provide the support is to be recorded and will include time spend developing/designing support and delivery	if partner organisations (VCSE/SME) they should be detailed	

Enabling a resident-focussed and resilient Council	LBH30	Support for common mental health issues	This metric is to support a wide range of initiatives/projects that support common mental health issues	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
			If there are known VCSE/SME organisations/existing initiatives/programmes that require support in delivery, they can be outlined	An outline of known projects/initiatives	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
Supporting our residents to stay safe and well			Each programme/initiative if known should be detailed	if partner organisations (VCSE/SME) they should be detailed	
			staffing resource to provide the support is to be recorded and will include time spend developing/designing support and delivery		
Protectin g and Improvin g the Environm ent					
	Reference	Output	Definition	Further Guidance	Metric Development
A great place to live, work and enjoy	LBH31	Miles driven using Zero Emission Vehicles	This metric is to reduce the CO2 emitted by vehicles during the provision of the service	You will need to establish a benchmark using ALL vehicle types used in providing the service	number of miles in non zero emission vehicles in Borough
			The aim is to improve and reduce the volume of Co2 generated in and across the Borough	You will then need to outline and agree a number of vehicles to transission to zero emission and use the benchmark on Co2 to develop the outcome against the target	vs
				You will need to establish a milage completed benchmark/log to enable the comparison	number of miles driven in borough using zero emission vehicles
					difference to be shown against target
A great place to live, work and enjoy	LBH32	Support for green spaces, biodiversity or ecosystems	This metric covers support needs for a wide range of greenspace creation and development schemes, with the aim of improving or preserving natural land	You will need to forecast potential resources to provide support to known projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
			Examples of some of the support are	An outline of known projects/initiatives	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
			developing funding for borough urban green space or where appropriate garden sites	if partner organisations are known (VCSE/SME) they should be detailed	
			tree planting in agreed space, could be street or parks/public green spaces		
			This metric could support existing projects/initiative's or provide support to new schemes		
			The metric should be recorded as volunteer hours per staff member per project/initiative and should only be recoded once		
A great place to live, work and enjoy	LBH33	Food waste reductions through donations of surplus to local charities	This metric aims to reduce plastic waste in service delivery	You will need to develop the requirement to reduce the use of plastic in day to day operations with the contracting business and its supply chain	You will need to record the volume of plastic in Kilo's against the benchmark, this should be done on an annual basis and the impact/progress can be outlined
			This can support existing or new initiatives to support the supply chain or local organisation's to reduce the plastic waste generated through day to day operations	If there are existing programmes/initiatives that require ongoing support these can be detailed or if new this will need to be scoped	
			To enable a comparator a baseline will need to be established, this will enable waste reduction values (suggest units are Kilo's of plastic waste per annum) to be reported on and action plans developed	You will I need to establish a baseline which will be the starting point, all data going forward will need to be monitored and recorded to evidence the impact of the project/initiative	
				You will need to set out if this covers single use plastic or recycled plastic and any move away from single use, what the impact was	
A great place to live, work and enjoy	LBH34	Reduce waste through reuse of products and materials	This metric aims to reduce waste that can be re-purposed or re-processed/recycled which will reduce the overall volume of waste being created	You will need to develop a benchmark in tonnes or Co2 emissions and then set a required target	tonnes or Co2 benchmark minus the actual volumetric
			as an example this could be construction waste that does not go to landfill vs re-purposed application	This may be a sliding scale to gain gradually if a longer term contract or a single target that is to be achieved	show a + or - against the target
A great place to live, work and enjoy	LBH35	Expert support on carbon reduction to SMEs in the supply chain	This metric is to cover associated costs of delivering expert-led climate change and/or carbon reduction training/seminars targeting the Boroughs VCSE and SME business.	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
			This is to drive initiatives that are focused on delivering advice on change/improvements in organisations to reduce carbon emissions or climate impact, and will target decision makers within those organisations	An outline of known projects/initiatives	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
			Examples could be supply chain optimisation to develop a green and carbon zero business and supply chain or education on energy saving products/practices	if partner organisations are known they should be detailed	
			The initiatives should be developed and presented by experts in this field and should be delivered either in person and/or online		
			The metric should use staff time spent in developing and delivering the sessions and should be recorded separately, and only recorded once per session		
A great place to live, work and enjoy	LBH36	Expert support to VCSEs and SMEs to achieve net zero carbon	This metric covers staff providing their skill sets/expertise to the VCSE/SME sectors that delivers specialist advice on how to achieve or work towards net zero carbon goals	You will need to forecast an estimate of hours that should be delivered and should be proportionate to the contract value	expert hours should be shown per session
			The outputs will be measured in hours of staff time taken to prepare and deliver the business advice	You should outline main subject requirements if known to assist in the responses being made	if multiple sessions agreed over the contract term, these need to be recorded in the year of delivery and only once
			This can be delivered in person or through interactive webinars	If there is a cohort of VCSE/SME or local business that have been identified as could benefit from the delivery of the subject matter, then these should be outlined	
			The deliverable should be part of the organisations own business or where a group of companies under an umbrella can be cross subject		
			The time spent must be from the experts core hours of time off in lieu to qualify		
Financial Benefit Only					
	Reference	Output	Definition	Further Guidance	Metric Development
Supporting our residents to stay safe	LBH37	Support for VCSEs through donations	This metric covers financial commitments that can be used to support VCSE organisations this can be supplements by the "Community Chest" programme	If initiatives or projects are known, this metric can be used to outline the need	to evidence this metric, the provider should outline the total resource needed to deliver/support
			It can also be used for "in-kind" contributions that are not covered by another elements in this matrix	You will need to define the value expected as part of this metric and this will need to be forecasted and must be proportionate to the contract value	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
A great place to live, work and enjoy			This metric cannot be used where funds have been formed as part of fundraising events	If VCSE organisations are known, these can be provided as part of the process, and can be supplemented by the "Community Chest" programme	

Supporting our residents to stay safe  A great place to live, work and enjoy	LBH38	Support for local community projects through donations	This metric covers financial commitments that can be used to support community projects to improve community welfare and wellbeing and do not form part of the "Community Chest" programme	You will need to forecast potential resources to provide support to know projects/initiatives, or be able to set out the potential resources required, this should be proportionate to the contract value	to evidence this metric, the provider should outline the total resource needed to deliver/support
			It can also be used for "in-kind" contributions that are not covered by another elements in this matrix  This metric cannot be used where funds have been formed as part of fundraising events	An outline of known projects/initiatives  if partner organisations are known (VCSE/SME) they should be detailed	This should include cash, equipment, use of assets (this could be property use) and staff time (this can be calculated on a volunteer basis)
Enabling a resident-focussed and resilient Council  Supporting our residents to stay safe and well	LBH39	Support Defined School projects through donations	This metric covers school improvement works or projects that are currently not factored or funded and will improve the service provision of the school to its students  Organisations can also offer "in-kind" contributions to support projects if known or are being developed that are not covered by other elements in this matrix.	You will need to identify what school improvement projects are available and review against the size and scope of the potential contract to ensure the value is proportionate.  If projects are defined these can be used and can be outlined  Collaboration can also be considered if the value cannot be met through 1 contract.	Review the cash value or the "in-kind" value to ensure it is sufficient to cover the project/initiative  Each project cannot only be recorded once and in the year of delivery
Enabling a resident-focussed and resilient Council  Supporting our residents to stay safe and well	LBH40	Supports Health initiatives through donations	This metric covers supporting health initiatives within the community that are not covered by any other element of this matrix.  Organisations can also offer "in-kind" contributions to support projects if known or are being developed that are not covered by other elements in this matrix.  If initiatives or projects are known they can be outlined for support	You will need to identify what health support and improvement initiatives are available and review against the size and scope of the potential contract to ensure the value is proportionate.  If projects are defined these can be used and can be outlined  Collaboration can also be considered if the value cannot be met through 1 contract.	Review the cash value or the "in-kind" value to ensure it is sufficient to cover the project/initiative  Each project cannot only be recorded once and in the year of delivery
A great place to live, work and enjoy  Enabling a resident-focussed and resilient Council	LBH41	Supports VCSE and resident initiatives through donations for crowdfund initiatives	Crowdfunding is a collaborative funding model that enables businesses, individuals, and communities to collectively invest in voluntary and community sector initiatives.	For corporates, it offers a strategic opportunity to deliver social value by aligning financial support with local priorities, enhancing community resilience, and demonstrating responsible business practices. By contributing to crowdfunding campaigns, companies can transparently support grassroots innovation, build trust with local stakeholders, and fulfill their social value commitments in a measurable and impactful way.	Longevity of funded projects: How long the benefits last once the crowdfund has finished.  Physical Improvements: Cleaner streets, sensory gardens etc.  Follow-up funding or support: Additional resources attracted post-campaign.  Stories and testimonials: From donors and beneficiaries.  Media coverage and public sentiment: Positive mentions, shares, and endorsements